

Digital Accessibility Services



Reduce Accessibility Risk and Improve Digital Usability

Accessible digital content strengthens customer experiences while reinforcing an organization's commitment to equity. By aligning with standards such as ADA and Section 508, organizations reduce compliance risk and create digital experiences that serve all users.

Why Partner with Nelnet Digital Accessibility Services?

Nelnet delivers practical, scalable digital accessibility services through a U.S.-based team with deep compliance expertise and real-world experience. We partner closely with organizations to reduce accessibility risk, improve usability, and integrate accessibility into everyday digital work.

What sets Nelnet apart:

- IAAP- and Trusted Tester- certified accessibility engineers with hands-on, real-world experience.
- Hybrid delivery model combining automated tools with expert manual assessments.
- Scalable services across assessment, remediation, training, and ongoing support.
- Proven experience in regulated environments, including government and education.
- Dedicated team model that integrates seamlessly with your organization.
- 100% U.S.-based dedicated accessibility professionals act as an extension of your staff, delivering trusted, high-quality support.

1 in 5
U.S. college
students have
a disability.*

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“Our customers deserve the highest quality service from us and that includes ensuring everyone receives that same level of service, regardless of their circumstance.”

Marc Thorson

Lead Accessibility Architect

Our Services



Accessibility Assessments

Expert-led audits to surface risks, uncover barriers, and guide compliance efforts.



Accessibility Team as a Service (ATaaS)

On-demand, IAAP- and Trusted Tester-certified engineers who integrate with your team.



Hybrid Accessibility Services

A balanced approach combining automation with expert manual validation.



Repair and Remediation

Practical fixes across websites, mobile apps, documents, and videos to improve usability and access.



Training Services

Role-based training that builds internal accessibility knowledge and confidence.



VPAT and ACR Reporting

Transparent, standards-based documentation that supports procurement and regulatory requirements.

Proven Partner for Accessibility

Organizations across government, education, and regulated industries rely on Nelnet to help them navigate accessibility requirements while delivering usable digital experiences. Our team brings deep expertise, real-world insight, and practical execution to every engagement.

*Source: <https://www.allaccessible.org/blog/web-accessibility-statistics-the-impact-of-disabilities-on-web-use>

CASE STUDY Town of Superior, CO



Turning Mandates into Momentum

When the Town of Superior, CO, faced new state accessibility requirements, Nelnet helped them go beyond compliance.

Our team provided a comprehensive range of support, from assessing digital content to training internal teams and guiding remediation efforts.

As a result, Superior set a new standard for digital inclusion in government services, demonstrating how accessibility can drive both compliance and meaningful community impact.

Partner with Us

Learn how we can help your products and services be accessibility compliant.



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Nelnet.com/Digital-Accessibility

